



## QualityNet | CCSQ ServiceNow



March 4, 2022

# CCSQ ServiceNow Updates

On Saturday, February 26, 2022, a CCSQ ServiceNow enhancement was implemented to update the CCSQ Service Center survey questions and dashboard.

On Saturday, March 5, 2022, a CCSQ ServiceNow enhancement will implement CCSQ Service Center Agent Workspace.

The following CCSQ ServiceNow maintenance tasks will be completed this iteration:

- User Access and Application Password Reset Catalog Items Update
- Group Record Access Update
- CCSQ Support Central Keyboard Accessibility Update
- CCSQ ServiceNow iQIES Group Name Change

For additional information on these changes, please view the full [Release Notes](#) on the CCSQ ServiceNow page located in the QualityNet Collaboration Hub.

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email:

[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

Center for Clinical Standards and Quality (CCSQ)